

C-Port Rooftop Pipe Supports Limited Lifetime Warranty

Effective Date: March 1, 2024

Warranty Coverage:

C-Port, hereafter referred to as "the manufacturer," warrants that its rooftop pipe supports (hereinafter referred to as "the product") are free from defects in material and structural integrity for the lifetime of the products. This limited lifetime warranty is applicable only to the original purchaser and is non-transferable.

Scope of Warranty:

The warranty covers the following:

Structural integrity of the C-Port rooftop pipe supports.

Material defects in the components of the C-Port rooftop pipe supports.

Exclusions:

This warranty does not cover:

Damage caused by improper installation, misuse, neglect, or improper maintenance.

Normal wear and tear.

Modifications or alterations made to the product without prior written consent from the manufacturer.

Damage caused by acts of nature, including but not limited to floods, earthquakes, fires, or other similar events.

Claim Procedure:

To initiate a warranty claim, the original purchaser must provide proof of purchase and contact the manufacturer. The manufacturer may require additional information, including photographs or documentation, to assess the warranty claim.

Manufacturer's Obligations:

Upon verification of a valid warranty claim, the manufacturer will, at its discretion, either repair or replace the defective product. The manufacturer reserves the right to substitute materials or products of equal or better quality.

Limitation of Liability:

The manufacturer's liability under this warranty is limited to the repair or replacement of the defective product. In no event shall the manufacturer be liable for any consequential or incidental damages.

Note:

This limited lifetime warranty represents the entire agreement between the purchaser and the manufacturer, and any modifications must be made in writing and signed by both parties.