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DEFECTIVE PRODUCT RETURN POLICY

Product Return is subject to the following conditions:

1. Wholesaler must provide original Purchase Order or MIFAB invoice number.
2. Defective product must be inspected by MIFAB's local manufacturer's representative before an RGA is issued.
3. If the product is in good working condition, the product will be returned to the sender at their expense.
4. Only a material credit will be issued if the RGA is issued by MIFAB.

Standard product may be returned within a one year period only with written permission from MIFAB. All products in catalog are not considered Standard. Standard product to be determined by MIFAB. Returned goods are subject to a 25% restocking charge, plus cost of reconditioning, if necessary, to make material saleable. Material must be returned to MIFAB freight prepaid only after written permission from MIFAB to accept the returned material. Buyer must provide copy of the original invoice on which the material was charged. The original outgoing freight cost to ship the order will be deducted from the credit. Credit allowance will be in the form of merchandise credit only-not cash credit which must be used within 12 months of the date of issue. The value of a return must total \$100.00 to qualify for credit allowance. Galvanized and acid resistant epoxy coated material will be credited to value of cast iron, and chrome plated at value of nickel bronze. No credit will be allowed for auxiliary tappings, discontinued, or made to order items. Products designated non stock and / or that have been specially made (require a sign off drawing by MIFAB) are not subject to return or cancellation.